

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

Total Unduplicated Client Count for Quarter: 7.425

Total Cases Closed in Quarter: 8.423

Total Units of Service for Quarter (Unit=1 Hour): 36.721

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

| | |
|---|--------------|
| 60-64: | 1.730 |
| 65-74: | 3.028 |
| 75-84: | 1.830 |
| 85+: | 751 |
| Client Declined to Provide Information: | 86 |
| Total: | 7.425 |

CLIENT GENDER

| | |
|---|--------------|
| Male: | 2.789 |
| Female: | 4.613 |
| Client Declined to Provide Information: | 23 |
| Total: | 7.425 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-------|
| Frail/Disabled: | 2.796 |
| Homebound: | 145 |
| Lives Alone: | 3.251 |
| Institutionalized: | 104 |
| Suspected Victim of Elder Abuse/Exploitation: | 321 |
| Limited English: | 1.250 |
| Rural: | 1.384 |
| Greatest Economic Need (Minority): | 1.611 |

CLIENT RACE

| | |
|---|--------------|
| Two or More Races: | 98 |
| Caucasian: | 5.147 |
| African American: | 563 |
| Native American/Native Alaskan: | 57 |
| Asian/Pacific Islander | |
| Asian Indian: | 39 |
| Cambodian: | 1 |
| Chinese: | 195 |
| Filipino: | 132 |
| Japanese: | 40 |
| Korean: | 29 |
| Laotian: | 6 |
| Vietnamese: | 76 |
| Guamanian: | 11 |
| Hawaiian: | 3 |
| Samoan: | 9 |
| Other Asian/Pacific Islander: | 158 |
| Race Unknown/Some Other Race: | 756 |
| Client Declined to Provide Information: | 105 |
| Total: | 7.425 |

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

Greatest Economic Need (Non-Minority): 1,963

Greatest Economic Need (Minority Status Unknown): 119

CLIENT ETHNICITY

Hispanic/Latino: 1,536

CASES OPENED IN QUARTER
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 401

A2. Contracts/Warranties: 272

A3. Other Consumer/Finance: 644

328 76 10

234 71 7

463 94 2

EMPLOYMENT

B1. Discrimination: 17

B2. Other Employment: 71

13 4 2

55 18 7

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 177

C2. Conservatorship: 108

C3. Other Family: 101

137 21 10

63 69 38

68 11 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 275

D2. Medicare: 73

D3. Other Health/Community Based Care: 190

196 90 12

38 29 6

134 56 6

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1,495

1,138 259 133

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

| | | | | |
|--|-------|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 381 | 300 | 76 | 5 |
| E3. Other Housing: | 341 | 250 | 37 | 5 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 233 | 184 | 37 | 5 |
| F2. Supplemental Security Income (SSI): | 247 | 203 | 41 | 12 |
| F3. Pensions/Retiree Benefits: | 53 | 44 | 9 | 1 |
| F4. Other Income Maintenance: | 102 | 73 | 21 | 5 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 48 | 21 | 9 | 8 |
| G2. Elder Abuse/Neglect/Exploitation: | 313 | 199 | 76 | 51 |
| G3. Other Individual Rights: | 228 | 179 | 21 | 23 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1,310 | 889 | 450 | 7 |
| H2. Advance Health Care Directives (AHCD): | 496 | 246 | 306 | 22 |
| H3. Financial Powers of Attorney: | 408 | 217 | 226 | 2 |
| H4. Other Miscellaneous: | 279 | 158 | 101 | 4 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 5.830 | 2.208 | 385 |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: | | 35.215 | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

| | |
|---|-----|
| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: | 154 |
| TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: | 751 |
| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 147 |

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: